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Dear Valued Clients and Stakeholder,

I am delighted to bring you this newsletter reflecting on the last months of operations with the National Housing Enterprise (NHE).

This year has been very challenging and the most difficult one for all of us. The COVID-19 pandemic has once again pushed us into remote working arrangements. This has truly changed the way we work, think and our ways of living.

Nevertheless, NHE has soldiered on and embarked upon activities as per our mandate. In this issue we share with you some of the projects we have been busy with during the past months.

I wish to invite you to share with us your contributions or thoughts to info@nhe.com.na.

Yours in Housing,

Tuafi Shafombabi

Acting Manager: Corporate Communications and Marketing

#ENTERPRISE Newsletter

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Our Mandate

In terms of the National Housing Act, of 1993, NHE's mandate and responsibility towards Namibian nation are two-fold:

- The financing of housing for the inhabitants of Namibia
- Providing for the housing needs of such inhabitants

Mission

NHE provides and finances affordable, quality and adequate housing thereby contributing to Namibia's socio-economic development and creating a stable, progressive human habitat.

Vision

To be a leading consultant in providing adequate, safe and affordable housing in Namibia

Values



INTEGRITY

Everyone takes responsibility as a team and we all own the customer.



CARING

We look after the interests of our employees and customers.



TEAMWORK

Nothing less than excellence in service and execution and being defect-free is acceptable



SOLUTION DRIVEN

We continuously create solutions to challenges.



EXCELLENCE

We strive for the highest standards in everything we do.



The Minister of Urban and Rural Development, Hon. Erastus Uutoni (centre) officially handing over a house to Mrs. Haihambo (right) who is a beneficiary during the house handover ceremony in Onyika, Okuryangava, Windhoek.

The National Housing Enterprise (NHE) together with other stakeholders handed over 131 affordable houses to beneficiaries under the Informal Settlement Upgrading Affordable Housing Pilot Project (ISUHPP) on the 19 July 2021.

The project is an initiative of the Ministry of Urban and Rural Development, NHE, City of Windhoek and the Khomas Regional Council. Honourable Erastus Uutoni, Minister of Urban and Rural Development highlighted the need for improved coordination and a collaborative approach that has become even more important in the face of obvious increased challenges of low economic growth and reduced fiscal space, which have worsened by the negative impact of the COVID-19 pandemic.

Dr. Amupanda noted that apart from the 131 houses handed over, another 54 affordable houses were under construction and will be completed by the



Dr. Job Amupanda addressing the attendees of the symbolic handover ceremony.

end of the month. The Mayor thanked the management of all institutions involved in the project for their cooperation and the efforts of the line ministry to make the



One of the beneficiaries, Mrs. Haihambo giving a vote of thanks during the handover ceremony.

project a success. He called on the beneficiaries to be the champions of the ISUHPP project and not to put up shebeens next to their new homes.

One of the beneficiaries, Mrs. Haihambo, expressed her gratitude to the project implementers. "The project should continue so that other residents can benefit like I did," she said.

The ISUHPP project is currently being piloted in the Havana Proper, Havana Extension 1, Onyika No. 2, Goreangab Extension 4, Greenwell Matongo, Otjomuise Extension 8 and 9 and Freedom Land A and B.

Who Qualifies?

- 1. Residents with leasehold Agreements in the Informal Settlement Areas Only in the identified project areas.
- 2. Residents with Title Deeds Paid up Erven.
- 3. Residents who have Deed of Sales and have commenced with the payment of their erven Confirmation Letters.

IDENTIFIED PILOT PROJECT AREAS:

- Havana Proper
- Onyika Number 2
- Goreangab Extention 4
- Greenwell Matongo D
- Otjomuise Extension 8 and 9
- Freedom land A & B

How do I apply?

All clients are encouraged to visit their nearest NHE Regional Offices, City of Windhoek Offices or Constituency Offices to register. All applicants are required to have the following documents:



• Namibian Identification Document/s



Client must provide proof of income



Lease or Deed of Sale will also be required

For more information please contact:

Charmaine Kavarure (City of Windhoek) - +264 61 290 3417 / 2415

Email: Charmaine.Kavarure@windhoekcc.org.na

Ndaty Tshilunga (National Housing Enterprise) - +264 61 292 7251

Email: TSHILUNGAN@nhe.com.na



To date 24 houses were handed over to beneficiaries in Keetmanshoop under the RFP2 project. Ms. Pieters, a Police Officer at the town who benefitted from this project says that owning a home is the best feeling ever and that she loves her new house. Below is some of the other beneficiaries who also received their new homes.



One of the recipients Ms. Pieters, a Police Officer amazed by the quality finish of her house and showing her excitement.



Rodney Hartung receiving his house key from Ms. Paulina Ses the NHE Sales Consultant for South Branch.



The NHE Sales Consultant for South Branch Mr. Albert Geiseb (right) posing with Monde Hakashi (left) after receiving her house key.





The Chief Executive Officer of the National Housing Enterprise Mr. Gisbertus Mukulu (left) & Managing Director of Shelter Afrique Andrew Chimpondah (right) posing for a picture after the signing of the Memorandum of Understanding.

The National Housing Enterprise (NHE) and Shelter Afrique signed a memorandum of understanding on the 30 April 2021. Shelter Afrique is a Pan African institution with a vision to deliver affordable houses to people in Africa.

The Managing Director of Shelter Afrique Andrew Chimpondah says this is done through public-private partnerships because they believe that is the way they can achieve development. The relationship between NHE and Shelter Afrique started in 2003 when they provided a line credit of about US\$7 million. "We have a longstanding relationship and this partnership that we are signing was long overdue because we have chosen NHE as our entry



The MOU being signed by Mr. Mukulu and Mr. Chimpondah.

vehicle into assisting the Namibian government, in particularly the Ministry of Urban and Rural Development, with delivering on their mandate of housing", he said.

He added that they believe the Harambee Prosperity Plan target plan 20 000 units within 4 years is achievable. partnership would allow NHE flexibility to support the achievement of this target. 'We will start that by processing a line credit of 10 million US\$ dollars", he said.

The CEO of NHE, Gisbertus Mukulu, said the signing of the agreement brought the state-owned enterprise a step closer to making this a reality. " The Namibian housing is attributed to the scarcity of available land, which pushes up the price of serviced land, which slows down the process of housing delivery and is thus the main challenge facing the sector", he said.

"Let us, therefore pull together as stakeholders in the housing sector, lets rededicate ourselves as government and the private sector to continue to work towards our developmental objectives and the goal of a creating a Namibian House where no one will feel left out, "he concluded.

Paulina Ses

Paulina Ses is a Sales Consultant at NHE South Branch, Keetmanshoop. One of her proudest moments was when she completed her first project of 79 houses in Lüderitz during 2013 - 2014.

Paulina Ses attended her secondary education at Suiderlig high school and for tertiary Education, she finished her Marketing Diploma at the International University of Management-bachelor's degree in BA at the Namibia University of Science and Technology (NUST) and her Honours in BA at the Namibian Business School.

Ses is a single mother with three lovely daughters. Her first job was at Metropolitan as a claims clerk from 2008 - 2010 — Under the leadership of Anna limbili-Mbandi and Catherine Cloete (women she looks up to), currently, she is employed at National Housing Enterprise as a Sales Consultant.

As a sales consultant, she oversees marketing and sales services at the region Hardap //Kharas region) and advance the external relationship to promote NHE products and services to the community and other stakeholders.

Her accomplishments from 2013 -2017 were when she was the only sales consultant for the two regions - Hardap///Kharas region. "I'm telling you it's not easy to manage everything on your own — but I manage with God's help and with my former Manager Mr Willem George Titus by my side," she says.

Willem George Titus used to say the following to her, "leaders instill in their people a hope for success and a belief in themselves. Positive

leaders empower people to accomplish their goals." He always believes in me and motivated

her to become better. "It's rare to find leaders like him," Ses says.

Her day in the office consists of selling houses (calling clients from the waiting list), calculating home loans, customer services/complaints, counselling clients regarding deductions, selling NHE other products (upgrade loans, private resales and excess loans.

What inspires her is satisfied and happy clients-when handing over houses to clients. "The expression of joy and excitement I see in the clients' faces, knowing that they now have a house for their families," she adds. Her advice to aspiring young people out there is to study hard, education is the key to success, your happiness for this life and the future, immortal life lies with yourself. "Aim high, and spare no pains to reach the standard," she says.

One of her fears is to fail her daughters, because they look up to her, apart from Our Heavenly Father, she's their source of strength. Her proud moment was when she completed her first project of 79 houses in Lüderitz during 2013 - 2014.

If she had an opportunity to change something in the world Ses would cut all the Minister's entertainment allowance to save costs. "We need money to save the economy, that money can be used in different sectors, like housing and Covid 19," she said. She would introduce the blueprint for the second Phase - Mass Housing Development Programme.

"Under the first phase of MHDP – we saw the shortcoming, remedies were also in place, excellent teamwork between MURP- NHE and Municipalities/Town Council members," she concludes.







NHE is planning for the construction of housing in the following towns:



NEW PROJECTS

Tsandi (35 Units) Okongo (30 Units) Okahao (70 Units) Katima Mulilo (200 Units) Nkurenkuru (171 Units)

We are inviting all interested buyers to contact our Regional Offices below:

North Branch (Oshakati) Tel: +264 (65) 229 150

BASILIA IIKOLOLO +264 81 162 6537 VILHO SHINDINGE + 264 81 162 5354 PATRICK KAAHEKE + 264 81162 4874

North-East Branch (Rundu) Tel: +264 (66) 255 141

FILLEMON MUKETE + 264 81145 5135 KUPHUNA MUNGENGA +26481145 6855

Documents required:



ID, Proof of Income (payslip), Marriage certificate (if married), Four months bank statements, Pre-approval (if applicable), Tax Registration Certificate

NB: Preference will be given to first-time buyers and clients on NHE waiting list.



+264 61 292 7111



4:50 PM









National Housing Enterprise

Text Message Today 4:49 PM

The National Housing Enterprise (NHE) hereby informs the public that in our efforts to curb the high risk of COVID-19 exposure at all Regional Offices, we will allow a limited number of clients into the offices and clients are urged to visit our online platforms for services. The public is hereby requested to take note of the following:

For all Customer Care related matterscustomercare@nhe.com.na

For all Finance related mattersfinance@nhe.com.na

For all Procurement mattersprocurement@nhe.com.na

For all Media inquiries - info@nhe.com.na - shafombabit@nhe.com.na

For General inquiries - info@nhe.com.na

WhatsApp Number: +264 81 1 290 710

Please visit our website **ww.nhe.com.na** and our social media platforms for more information.

Clients are requested to wear a face mask at all times and to adhere to the set precautionary measures.

NHE is here to serve you!!!!







Text Message











It's about more than just me. ..it's about our families, friends, collegues and country. Together, we can overcome these challenge. It is our responsibility to do what we can. Vaccinate, sanitise, wear your masks and practice social distance because you care.









National Housing Enterprise



We would like to hear from you. For any comments, suggestions or feedback feel free to share with us!!!

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