HENTERPRISE Quarterly Newsletter Edition 1 - February 2021



335 Houses



It is with great excitement that we bring you our new revamped external newsletter - *The Enterprise*. This publication is intended to keep you updated with the happenings at the National Housing Enterprise (NHE), its environment and other related activities on a quarterly basis.

In this edition we look at the exciting new projects that NHE is currently undertaking such as the Informal Settlement Upgrading Project, completed projects for the year 2018 – 2019, housing projects for 2020/2021, our corporate responsibility initiatives and much much more.

Considering the challenging times, compounded by Covid-19 pandemic, its fair for all of us to acknowledge the good and the bad we've all been through in the last year and use both as a stepping stone for enhancing new experiences and opportunities as they come our way.

To continue strengthening and enhancing the relevance of *The Enterprise*, I wish to invite you to voluntarily send your contributions for possible publications to info@nhe.com.na – Don't be left out!!. As a way of inducing positivity and encouragement I wish to leave you with this quote by *Tim Ferriss;" Focus on being productive instead of busy."*

Enjoy reading and I look forward to your contributions in the coming editions.

Eric Libongani Chief Editor



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Our Mandate

In terms of the National Housing Act, of 1993, NHE's mandate and responsibility towards Namibian nation are two-fold:

- The financing of housing for the inhabitants of Namibia
- Providing for the housing needs of such inhabitants

Mission

NHE provides and finances affordable, quality and adequate housing thereby contributing to Namibia's socio-economic development and creating a stable, progressive human habitat.

Vision

To be a leading agent in providing adequate, safe and affordable housing in Namibia

Values



INTEGRITY

Everyone takes responsibility as a team and we all own the customer.



CARING

We look after the interests of our employees and customers.



TEAMWORK

Nothing less than excellence in service and execution and being defect-free is acceptable



SOLUTION DRIVEN

We continuously create solutions to challenges.



EXCELLENCE

We strive for the highest standards in everything we do.



Minister of Urban and Rural Development, Hon. Erastus Uutoni (right)handing over a house to a beneficiary during the house handover ceremony in 8ste laan, Otjomuise, Windhoek.

The National Housing Enterprise (NHE) and its key partners handed over 50 affordable houses to owners at Otjomuise in Khomasdal Constituency, on Thursday 19 November 2020 under the Informal Settlement Upgrading Pilot Project. This pilot project is a joint initiative between the Ministry of Urban and Rural Development (MURD), City of Windhoek, the National Housing Enterprise (NHE) and Khomas Regional Council.



Minister of Urban and Rural Development, Hon Erastus Uutoni flanked be the Khomas Region Governor, Hon. Laura McLoed-Katjirua(Left), Khomas Regional Chairperson, Rachel Jacob (Right)

The project aims to construct affordable houses for residents in informal settlements in the Khomas Region. Speaking at the handover ceremony, Urban and Rural Development Minister Erastus Uutoni said, "Housing has gained prominence as one of the key national development priorities and an important vehicle for addressing poverty and inequality as well as for bringing about social harmony, economic advancement and ensuring political stability.

Therefore as a nation, we have made the provision of access to decent housing as one of the key development priorities as encapsulated



The NHE Board Chairperson, Sam SHIVUTE delivering an official address at the handover ceremony.

in our *Vision 2030,* National Development Plans and the Harambee Prosperity Plan."

On her part, Windhoek Mayor, Fransina Kahungu thanked the project stakeholders, "for taking a decision to take a pivotal role, in fast tracking the national programmes on the provision of housing to all, as set out in our leading developmental plans".

Speaking at the same event, NHE Chairperson Sam SHIVUTE, urged stakeholders and the community at large to have a positive attitude towards the project and render their support to the contractors to speed up the progress to achieve the targeted number of 1200 houses. So far, 86 houses have been completed since October 2020.

The event was also attended by Khomas Region Governor, Laura McLeod-Katjirua, Khomas Regional Council Chairperson, Rachel Jacob, as well as regional and local authority councillors.





don. Erastus Uutoni Minister of Urban and rural development at the official launch of the Informal Settlement Upgrading Project delivering a keynote address.

The Informal Settlement Upgrading Pilot Project for the Construction of Affordable Housing was commissioned by the Honorable Minister of Urban and Rural Development (MURD) on 01 June 2020 at a

Joint Consultative Forum between MURD, Mayor of City of Windhoek, NHE and Office of the Governor Khomas Regional Council.

One Thousand Two Hundred (1200) houses will be constructed in two phases over a Two-year period.

The set milestones are as follows:

- Phase 1 Two Hundred (200) Houses by 31 November 2020.
- 2. Four Hundred (400) Houses by 30 June 2021.
- 3. Phase 2 Six Hundred (600) Houses by 31 March 2022.

This Pilot Project caters for residents in the informal settlement areas.

- 1. Ultra-Ultra Low: Those earning less than N\$ 3 000 per month.
- 2. Ultra-Low: Those earning from N\$ 3 000 to N\$ 5 000 per month.

3. Low: Those earning above N\$ 5 000 per month.

Who Qualifies?

- Residents with leasehold Agreements in the Informal Settlement Areas – Only in the identified project areas.
- 2. Residents with Title Deeds Paid up Erven.
- 3. Residents who have Deed of Sales and have commenced with the payment of their erven Confirmation Letters.



Minister of Urban and Rural Development, Hon. Erastus Uutoni flanked by his Deputy Minister, Derek Klaazen(Far Right) Khomas Region Governor, Hon. Laura McLoed-Katjirua (centre) and the Councillor of the Havana Proper area doing a symbolic handover of the site to the contractor.



Picture of Havana Proper Informal Settlement in Katutura, Windhoek which is earmarked for more housing development under this pilot project..

IDENTIFIED PILOT PROJECT AREAS:

- Havana Proper
- Onyika Number 2
- Goreangab Extention 4
- Greenwell Matongo D
- Otjomuise Extension 8 and 9
- Freedom land A & B

How do I apply?

All clients are encouraged to visit their nearest NHE Regional Offices, City of Windhoek Offices or Constituency Offices to register. All applicants are required to have the following documents:



Namibian Identification Document/s



Client must provide proof of income



Lease or Deed of Sale will also be required





INFORMAL SETTLEMENT UPGRADING PILOT PROJECT



HOUSE

SUBMISSION OF DOCUMENTS REQUIRED:

- Proof of ownership of erven
- Certified copies of Identity documents for both spouses if applicable
- Marriage certificate
- Latest pay slip/s or proof of income/declaration from the Police
- Postal address and contact number





Gearing Towards Incremental Housing Development

INFORMAL SETTLEMENT UPGRADING PILOT PROJECT



2 BEDROOM HOUSE

SUBMISSION OF DOCUMENTS REQUIRED:

- Proof of ownership of erven
- Certified copies of Identity documents for both spouses if applicable
- Marriage certificate
- Latest pay slip/s or proof of income/declaration from the Police
- Postal address and contact number



Up to date 86 beneficiaries have benefitted from this great initiative.

This is what some of the beneficiaries had to say:



"Thank you NHE for a place to call home!!!"
Mr. and Mrs. Papama from 8ste Laan in Otjomuise



"I am happy that NHE is building us the house. I have been living in a shack for so long. Please continue with this project so that others can also benefit."

Mr. and Mrs. Kahiha



"We are very happy for this new house that we have received. We got our house in such a short time, thank you very much."

Mrs. Ella and Mr. Peter Schaaf from Greenwell Matongo in Katutura



"Receiving a house is a big deal!!
Our dignity is restored as human
beings. Our prayer was for God
to give us a house. Thank you
NHE.

Mr. Ananias Bemukenga from Otjomuise



RFP Project Houses currently under construction in Karibib.

The National Housing Enterprise (NHE) has launched an exciting new housing development projects across the country that will see NHE construct 335 houses. This is part of its on-going efforts to empower Namibians through the provision of affordable and quality housing whilst continuing to fulfill its mandate.



RFP Project Houses currently under construction in Outapi

The houses will be constructed through NHE's Public Private Partnership (PPP) construction model famously known as Request for Funding Proposal (RFP). Through this model, NHE partners with private investors on a turn key basis. This model requires NHE to partner with private financiers who construct ho uses using their own capital and are only paid after the sale of the constructed houses.

The current PPP projects will commence in July 2020 and NHE will deliver a total of 335 houses in seven towns across Namibia. These towns are:

- Outapi (82)
- Omuthiya (50)
- Keetmashoop (77)
- Karibib & Omaruru (76)
- Ongwediva (10)
- Okakarara (40)



RFP Project Houses currently under construction in Omuthiya.

This RFP Phase 2 flagship project is estimated to the value of N\$124 million. Under this arrangement NHE avails land for construction and the final products are sold to customers on the NHE's waiting list.



RFP Project Houses currently under construction in Okakarara.

During the RFP Phase 1 NHE constructed 422 houses in towns across the country, namely Rundu (122), Omuthiya (50) and Oshakati (200) respectively. The houses were constructed and built under the 2018-2019 financial year. RFP Phase 1 represents an investment of 167 million. To date all contractors and private financiers have been fully paid as per the contracts.

NHE commits to forging ahead in ensuring the provision of housing across the country for the Namibian nation and that it remains a top priority.





Mr. Eric Libongani, NHE Corporate Communications & Marketing Manager (Far Left), Chief Executive Officer of NHE, Mr. Gisbertus Mukulu & officials from the Namibian Police Force.

The National Housing Enterprise (NHE) responded to the call for action and assisted the nation towards combating the spread of COVID-19 in Namibia. "We feel honored and privileged to join in the nation's fight against the COVID-19 pandemic and have allocated N\$200 000.00 towards this noble cause', said Chief Executive Officer Gisbertus Mukulu.

NHE pledged N\$ 100 000.00 (One Hundred Thousand Namibian Dollars) towards the supply and delivery of protective gear such as face masks, disposable gloves and hand sanitizers.

NHE takes cognizance of the need to protect the first line of Defense against COVID-19 and thus we have joined hands as a commitment to support and strengthen our country's efforts in fighting this pandemic and its impact while ensuring the safety of our men and women in uniform.



NHE have also pledged N\$100 000.00 (One Hundred Thousand

Namibian Dollars) to the COVID-19 National Disaster Fund as established by the Ministry of Health and Social Services.

NHE fully understands the incredible pressure that Government is under and appreciates that the Ministry of Health and Social Services has targeted high priority areas that require funding.



North Branch Regional Manager, Ludwina Alex (Far Left) posing for a picture with some of the San community members flanked by the Oshikoto Regional Governor, Penda Ya Ndakolo(Far Right).

The National Housing Enterprise (NHE) has donated double beds, eight single beds and mattresses to the San Community in Omuthiya. Oshikoto Governor Penda Ya Ndakolo applauded the gesture and advised the beneficiaries to look after the beds.

"Thank you NHE, your work is visible", Ya Ndakolo said at the handover ceremony. Ludwina Alex, the North Branch Regional Manager, said the company is geared at making a difference in the communities that we operate in.



In the background are some of the donated items by NHE.





NHE's Corporate Communications and Marketing Manager, Mr. Eric Libongani hosting during the endorsement event. Radio Personality, Ms. Mavis Braga Elias, NHE's Senior Manager: Architectural and Technical Services, Mr. Nick Hibbert and MTC's Chief Human Capital & Corporate Affairs Officer, Mr. Tim Ekandjo seated at the high table

The National Housing Enterprise (NHE) participated in the second edition of the MTC Knockout Project Against Homelessness by pledging N\$50 000.00 and endorsing personality Mavis Braga Elias.

The aim of the initiative was to create awareness and raise funds to the course of fighting homelessness. The event raised N\$1,183,340.00. The Shack Dwellers Federation (SDF) of Namibia received the largest piece of 1 million to be used in the construction of 25 Houses.

The Dolam Children's home in Katutura received a total of N\$183 340.00. The home provides a modern and safe facility for children.



NHE's Corporate Communications and Marketing Manager, Mr. Eric Libongani (Far Left), Radio Personality, Ms. Mavis Braga Elias (Left) Local Artist, Top Cheri (Right) and NHE's Senior Corporate communications and Marketing Officer, Ms. Tuafi Shafombabi (Far Right) posing for the media during the endorsement

The home ensures that the orphans and vulnerable children have access to education and health services.

At present there are 20 children staying at the home and 43 that come every morning for meals.



At the National Housing Enterprise, our most prized possession is our employees. Meet Daphne Mutakalilumo Internal Auditor. Daphne Mutakalilumo is a down to earth and reserved individual. She was born in Katima Mulilo in the Zambezi Region and was raised by both her parents who were and are still influential in her life.

Mutakalilumo attended her Primary and Secondary school at the Katima Combined School and Caprivi Secondary School respectively. "I furthered my studies at the University of Namibia where I studied for the Diploma in Information Studies, Bachelor's Degree in Accounting and a Postgraduate Diploma in Internal Auditing and later obtained a risk management certificate from Unisa," Mutakalilumo said.

She is currently busy with a Masters in Development Finance as she has a vast experience in the internal auditing field where he/she has worked for more than 10 years now. "My auditing foundation was laid at the ministry of finance, where I worked for over eight years.

The stepping-stone in my career has been at Office of the Judiciary where I was one of the employees in charge of

establishing the internal division in 2018.," Mutakalilumo says.

Mutakalilumo is currently an Internal Auditor at the Namibia Housing Enterprise (NHE). "My responsibilities include, but not limited to providing objective assurance and consulting activity and improve the organisation's operations. To achieve this, there is a need to evaluate the effectiveness of Governance, Risk Management and internal processes; ensure that the organisation is complying with relevant policies, laws and regulations and make recommendations on how to improve Governance, Risk Management and Control processes within NHE.

Her day at work depends on how far she is with the activity on the table, amongst other includes: briefing with the team members; conducting a risk assessment; conducting audits; compiling of the audit report; presentations of findings; attend to any adhoc activities assigned by management as well as attending to queries related to the audits conducted.

When asked by Careers how it has been being this position so far, she explains that it has been challenging and a learning curve as well. "It has diversified my knowledge in the sense that you get to



know all the aspects and business processes of the organisation and it requires you to read more," Mutakalilumo, says. She further says that now it is even more exciting that people are starting to understand and recognise our position and role within an organisation.

One of the greatest achievements in Mutakalilumo career was establishing the internal Audit division at the Office of the Judiciary and subsequently an audit committee that she must proudly say is effective and operational.

The challenge faced by the internal audit is that of the risk management component

Daphne Mutakalilumo
Internal Auditor

not well understood. "Management needs to take ownership of managing the risks of an organization and internal audit assess if the risks are being managed up to an acceptable level,"she says.

Challenging aspect of internal auditing

Management support is the backbone of internal audit, but without this support, controls will be ineffective, because management is not committed to following up on recommendations by internal audit. Internal auditors must try to gain greater support from management but at the same time must distance themselves from being influenced by management.

"There is a negative perception and misconception about internal audit, especially from those who are after personal gain from their organisation, as they tend to discredit internal audit work, become uncooperative and delay in availing information as they feel the audit will uncover their secrets," she further adds.

Foreseeing success in this position is when the internal audit is adding value to the organisation. The value-adding is being measured by the ability to drive positive change and improvements to governance, risk management and control processes.

Mutakalilumo is aspiring to be a certified internal auditor. The advice she would give to young people out there is to perseverant and work hard. "Be patient in life as everything has its time," she concludes.

This article was first published in the Republiken Career pages, on the 09 October 2020.





The National Housing Enterprise (NHE) can be reached on the following channels:

- All customer care related queries customercare@nhe.com.na
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 +264 81 129 0710
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P→1 Bedroom Unit price starting from N\$277,035



Unit price starting from N\$360,676



Unit price starting from N\$654,132

NHE is currently busy with the construction of residential units in the following towns; **Keetmanshoop**, Outapi, Karibib, Omaruru and Okakarara. We are inviting all interested buyers to contact our Regional Offices below:

South Region (Keetmanshoop) Tel: 063-222698

Mr. Albert Geiseb - Cell: 0811456850 Email: geiseba@nhe.com.na

or

Ms. Paulina Ses - Cell: 0811624865 Email: sesp@nhe.com.na

North Region (Outapi)

Tel: 065-229150

Mr. Vilho Shindinge - Cell: 0811625354 Email: shindingev@nhe.com.na

Ms. Basilia likololo - Cell: 0811626537 Email: iikololob@nhe.com.na

West Region (Karibib/Omaruru) Tel: 064-202022

Mr. Patrick Rupingena (Cell: 0811624654) Email: rupingenap@nhe.com.na

Ms. Harriet Rieth (Cell: 0811437326) Email: riethh@nhe.com.na

Mr. Timo Akweenda (Cell: 0811624400) Email: akweendat@nhe.com.na

Central Region (Okakarara)

Tel: 061-276100

Ms. Anna Shaketange (Cell: 0811455137) Email: shaketangea@nhe.com.na

Mrs. Wilhelmina Feris(Cell: 0811623905) Email: isaaksw@nhe.com.na

Documents required:

ID, Proof of Income (payslip), married certificate (if married), three months bank statements and pre-approval (if applicable).

NB: Preference will be given to first-time buyers and clients on NHE waiting list.







National Housing Enterprise



We would like to hear from you. For any comments, suggestions or feedback feel free to share with us!!!

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